

# Vetec Dynamometer Service Agreement



## SERVICE PLANS

Experience load monitoring made easy with a Vetec Service Agreement. We will take care of all aspects of maintenance, control and calibration of your weighing equipment for complete reassurance and peace of mind.

Get direct access to our technical specialists for inspections, certified repairs and calibration services when needed.

| Service Plans and modules    | Hotline 24x7 | Statutory Inspection Calibration | Preventive Maintenance | Full Service |
|------------------------------|--------------|----------------------------------|------------------------|--------------|
| Status meetings              | X            | X                                | X                      | X            |
| Statutory inspection         |              | X                                | X                      | X            |
| Corrective maintenance       |              |                                  |                        | X            |
| Maintenance service plan     |              |                                  | X                      | X            |
| Preventive maintenance*      |              |                                  | X                      | X            |
| Replacement**                |              |                                  | X                      |              |
| Stocking***                  |              |                                  |                        | X            |
| Hotline                      | X            | X                                | X                      | X            |
| Upgrade                      |              |                                  | X                      | X            |
| Training                     |              |                                  |                        | X            |
| Hours**                      |              |                                  | X                      | X            |
| Travel and accommodation**** |              |                                  | X                      | X            |

- \*Preventive maintenance performed in accordance with best practices of Vetec.
- \*\*Replacement entails that the customer has availability of an equivalent Vetec product during the repair procedure.
- \*\*\*Stocking entails that Vetec replaces the defective product with an equivalent product.
- \*\*\*\*Actual cost +5 %